

# **Customer Service Training (Astd Trainer's Wordshop) By Maxine Kamin**

**By Maxine Kamin**

Summary of some key points from Maxine Kamin customer service training book 3 Strategies for Providing Exceptional Customer Service! (ASTD), by Maxine Kamin

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Customer service training, Maxine Kamin. 1562863304, ASTD, c2002. ISBN: 1562863304: ISBN: 9781562863302: Maxine Kamin. Series title: ASTD trainer's workshop

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Maxine Kamin is the founder and president of TOUCH Consulting, Inc.: Training for Organizational Development, Unparalleled Customer Service, Communications, and Human

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Maxine Kamin is the founder and president of Maxine is the author of 10 Steps to Successful Customer  
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