

Customer Service Training (Astd Trainer's Wordshop) By Maxine Kamin

By Maxine Kamin

Maxine Kamin is the founder and president of TOUCH Consulting, Inc.: Training for Organizational Development, Unparalleled Customer Service, Communications, and Human

The Association for Talent Development (ATD, formerly ASTD) Training That Drives Lifetime Customer Trainer's Toolkit

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